

# Academic Performance

Unsatisfactory academic performance is defined by the Academy in accordance with Australian Government standards. Students' academic progress will be recorded on a regular basis. Should a student's progress become a matter of concern to the Academy, he or she will be required to attend an interview with the Director of Studies and the Student Services Officer to identify issues related to poor course progression. At this interview the student will be required to present evidence to support delayed course progression as a result of compassionate or compelling reasons (as approved by the Academy).

For International students, where no evidence has been presented to support your poor academic performance, a 'show cause' letter will be issued to the student, notifying the Academy's intention to report to Department of Immigration and Citizenship (DIAC) the student's unsatisfactory course progression. Students wishing to do so may appeal the decision in writing within 20 working days.

If International students continue not to meet academic progress after signing the agreement and receiving a 'show cause' letter, the Academy must report the student's poor academic performance to the DIAC. Where the student has not chosen not to access the complaints and appeals processes within the 20 working day period, withdraws from the process, or the process is completed and results in a decision supporting Pivot Point Academy, he or she will be required to attend an interview at DIAC with photographic identification within 28 days of the report being sent to your his or her last known Australian address. The student's visa may be cancelled as a result of this interview.

Upon completion of this interview, the student will be required to sign an agreement acknowledging the intervention strategies presented to rectify the situation which will include learning and/or counseling support, or to undertake other commitments required by the Academy. Additionally, in the case of poor academic performance, the person/ persons responsible for paying student tuition fees will be notified as well as parents or guardians for student under 18 years of age.

Additional fees will apply where you exceed your expected duration of study. International students must ensure they complete the course within the duration specified in their Confirmation of Enrolments.



**For more information on  
academic performance, please  
contact the Academy.**