

# Frequently Asked Questions



## General Questions

- Why should I choose to come to a Pivot Point Academy instead of another college?
- Where is your campus located?
- What kind of jobs can I look for after I graduate?
- How can I organise a Campus Tour?
- What courses can I study if I have no background or experience in hairdressing?
- I already have experience in hairdressing – what courses would be suitable for me?
- What fees will I have to pay for my course and how can I get a list of the course fees?
- What other activities can I do while at Pivot Point Academies besides my studies to improve my skills?
- Can I pay my fees in instalments or in a payment plan?

## Domestic Students

- Who qualifies to be a Domestic Student? How old do I have to be to enrol at Pivot Point Academies?
- What do I have to do to enrol at Pivot Point Academies? What sort of documentation do I need to enrol?
- Can I get support from Centrelink while studying at Pivot Point Academies?

## Apprenticeships

- Do Pivot Point Academies provide training for apprentices?
- Why should my apprentices train at a Pivot Point Academy?
- How do I enrol my apprentice? What sort of fees and equipment will I need to provide for my apprentice?
- How will I know how well my apprentice's studies are going?

[Click on the question above to scroll to that answer](#)

## We still didn't answer your question?

COPY TO COME? Contact the Academy and talk with us directly .Contact the Academy and talk with us directly .Contact the Academy and talk with us directly .Contact the Academy and talk with us directly .





# General Questions

## **Why should I choose to come to a Pivot Point Academy instead of another college?**

Pivot Point Academies are committed to providing high quality training, through the best in educators and resources. Our students have a step ahead when it comes to entering industry, through confidence in their technical skills, and experience on the salon floor. In short, we fully prepare our students for an exciting and successful career.

## **So why choose Pivot Point Academies?**

A stellar and long established reputation for delivering the highest standards of hairdressing education Boutique campuses with state of the art equipment Our educators are leading industry professionals Real salon environment, real salon experience An up to date learning curriculum that instils strong technical skills as well as communication and leadership skills, and includes Shortcuts Online Academy to master point of sale processes A learning system that is recognised worldwide, and access to the global Pivot Point network

## **Where are your campuses located?**

Pivot Point Academy Melbourne Campus  
382 Lonsdale Street Melbourne VIC 3000  
T: +61 (3) 9604 1200 F: +61 (3) 9670 2900  
E: [info@pivot-point.edu.au](mailto:info@pivot-point.edu.au)

Pivot Point Academy Sydney Campus  
293 Young Street Waterloo NSW 2017  
T: +61 (2) 8399 1212 F: +61 (2) 9935 6995  
E: [info@pivot-point.edu.au](mailto:info@pivot-point.edu.au)

## **What kind of jobs can I look for after I graduate?**

A Pivot Point education can lead you to get a job in various positions in the hairdressing industry. These include:

- Hair Designers/Stylists
- Educators/Facilitators
- Salon Stylists
- Academy Managers
- Platform Artists
- Hair/Beauty Journalists
- Technical Advisors
- Salon Owners
- Product Consultants
- Business Owners
- Consultants for TV
- Film/Theatre Stylists
- Salon Managers
- Artistic Directors
- And many more...

### **How can I organise a Campus Tour?**

To organise a campus tour, you can call our Sydney or Melbourne Campus and simply let us know when you'd like to come by – we'd love to show you around.

Pivot Point Academy Melbourne Campus

T: +61 (3) 9670 1200

E: [info@pivot-point.edu.au](mailto:info@pivot-point.edu.au)

or

Pivot Point Academy Sydney Campus

T: +61 (2) 9935 6988

E: [info@pivot-point.edu.au](mailto:info@pivot-point.edu.au)

Alternatively, you can use our Contact Us form.

### **What courses can I study if I have no background or experience in hairdressing?**

If you have no previous experience in hairdressing, you can undertake a Designer's Certificate [LINK TO COURSE PAGE](#) (WRH30109 Certificate III in Hairdressing). This course is competency based training, meaning that each student progresses according to their learning ability. Successful completion of a Designer's Certificate will result in a nationally recognised industry ready qualification.

The Designer's Certificate curriculum cover all Pivot Point disciplines: Hair Design, Ladies' and Men's Sculpture, Long Hair Design, Colour and Texture. This course will also instil strong communication and customer services skills. Completion of a Designer's Certificate will provide you with an industry qualification, as well as a solid foundation if you wish to pursue more advanced study, such as an Advanced Designer's Certificate [LINK TO COURSE PAGE](#) (WRH40109 Certificate IV in Hairdressing).

Pivot Point's Diploma of Hairdressing Salon Management [LINK TO COURSE PAGE](#) (WRH50109) also does not require and prerequisite study. Our diploma course is a business orientated qualification, focused on instilling management skills and operation strategies to assist in leading a successful salon. Graduates of this course have the practical skills and industry knowledge they need to run a productive salon team.

For those students who want to explore the world of hairdressing before committing to a longer term industry qualification, Hairdressing Fundamentals [LINK TO COURSE PAGE](#) (WRH20106 Certificate II in Hairdressing) is a great starting point. This course gives a brief introduction to hairdressing, and offers students a chance to get some hands on experience before deciding whether to pursue a further qualification. This course is available for Domestic students only, and at our Melbourne campus only,





### **I already have experience in hairdressing – what courses would be suitable for me?**

If you have already got experience in the hairdressing industry, you may be eligible to do an Advanced Designer's Certificate [LINK TO COURSE PAGE \(WRH40109 Certificate IV in Hairdressing\)](#) . This course builds on what you have learnt during Certificate III in Hairdressing [LINK TO COURSE PAGE](#) and delves into more creative hairdressing techniques and specialty markets.

### **What fees will I have to pay for my course and how can get a list of the course fees?**

Your course fees will be comprised of an enrolment fee, tuition fee, and a resource and equipment fee. These fees also cover the costs of hair products that you will use in your course such as shampoo, conditioner and colours - meaning you will not have to pay any more fees after agreeing to your original payment plan. To get a list of course fees involved in a course, please contact the Academy. [LINK TO ENQUIRY FORM](#)

### **Can I pay my fees in instalments or in a payment plan?**

You are able to pay your course fees through several payment options. We have a range of payment plan and financial support options that may be available to you. [LINK TO FINAICIAL SUPPORT PAGE](#) The amount of fees you will have to pay will depend on the course you are studying. Contact the Academy for more information. [LINK TO ENQUIRY FORM](#)

### **What additional activities can I do while training at Pivot Point to improve my skills?**

When you study at Pivot Point Academies, you not only study in the classroom; you are also supported in pursuing field and creative experience through hair shows, photo shoots, event styling and hair competitions. (International Hairstylists Society, Hair Expo and Hair and Beauty Industry Association). The Academy also organises free-of-charge hairdressing seminars, workshops and hair demonstrations for students on regular basis. See some of our student's creative work here. [LINK TO FLICKR PAGE](#)

# Domestic Students

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## Who qualifies to be a Domestic Student?

To qualify to be a domestic student, you must be an Australian Citizen, have Australian Permanent Residency or be a humanitarian refugee.

New Zealand citizens who have permanent residency status in Australia and have entered Australia after 26 January 2001 are also eligible to apply as a Domestic Student.

How old do I have to be to enrol at a Pivot Point Academy? To enrol at a Pivot Point Academy you must be at least 16 years of age,

## What do I have to do to enrol at Pivot Point Academies?

To enrol at Pivot Point Academies, you must demonstrate a keen interest in hairdressing, be at least 16 years of age and agree to the Pivot Point Academies Policies and Procedures and Code of Practice. [LINK TO CODE OF PRACTICE PAGE](#)

To start your enrolment, you will need to contact the academy to book an appointment for an Academy Tour and Interview, and to receive your enrolment pack. You will need to fill in the application form and send it back to the Academy. [LINK TO DOWNLOAD ENROLMENT APPLICATION PAGE](#)

The Academy will then send you a confirmation letter. You will need to provide any additional paperwork and fees required at least 1 week prior to your Orientation Day.

You must attend your Orientation Day [LINK TO ORIENTATION DAY PAGE](#) as outlined in your training schedule before commencing your studies. Once this is done, you will begin your training at a Pivot Point Academy.

## What sort of documentation do I need to enrol?

For your initial application, you will need to provide the following documents:

- Certified copy (or report card) of the latest education completed
- Brief Resume
- Completed Enrolment Application

## Can I get support from Centrelink while I am studying at Pivot Point Academies?

Yes. Pivot Point Academies are Austudy approved so you will be able to apply for Centrelink support depending on your individual situation.





# Apprenticeships

## **Do Pivot Point Academies provide training for apprentices?**

Yes. Both Pivot Point Academies provide training for both salon-based apprenticeships [LINK TO APPRENTICESHIP PAGE](#) and school-based apprenticeships. Apprentices can study WRH30109 Certificate III in Hairdressing through Day Release or Block Release.

## **Why should my apprentices train at Pivot Point Academies?**

Pivot Point Academies will provide your apprentices with everything they need to become an accomplished hair designer - without compromise. So why choose us?

- Pivot Point Academies are the only Australian academies with an Industry Trade Test for apprentices
- Immediate start dates available making it easier to enrol
- Open communication through monthly progress reports and attendance notifications F
- focus on instilling strong customer service skills and professionalism in apprentices
- World-class educators with 'real-world' experience
- Apprentices are assessed with real clients in a real salon environment in a central location
- We have an educational system that is proven for over 45 years

## **How do I enrol my apprentice?**

To enrol your apprentice at a Pivot Point Academy, you will need to contact the Academy to request an Apprentice Enrolment Pack.

Once you have completed all the required documentation from the pack, the apprentice will need to attend an Enrolment & Pre-Training Review. After the interview, the Pivot Point team will put together a Training Plan for the apprentice that proposes commencement and completion dates for each unit.

Pivot Point Academy will send you a Confirmation of Enrolment and an Orientation Pack. You will need to finalise any additional documentation that is required before the apprentice commences training.

The Apprentice must commence and attend as per their training plan.

Request Apprenticeship Pack ([link to form](#) or <mailto:info@pivot-point.edu.au> with "Send ma an apprenticeship pack!" In the email's subject line

## **What sort of fees and equipment will I need to provide for my apprentice?**

Pivot Point Academies offer apprenticeship training that can be delivered with funding from the Department of Education and

Training through the Apprenticeship and Traineeship Training Program, to cover some of the tuition fees for the training. Pivot Point resources and hair goods may be purchased on a "as-needed" basis during their training.

To obtain a complete list of fees involved, request an Apprenticeship Pack from the Academy.

Request Apprenticeship Pack(link to form or <mailto:info@pivot-point.edu.au> with "Send ma an apprenticeship pack!" In the email's subject line

### **How will I know how well my apprentice's studies are going?**

At Pivot Point Academies, we make a point keep you updated on your apprentice's training progress throughout the duration of their studies via monthly reviews against their training plan. You will know exactly what they are doing in the classroom, and how they are progressing. You will be notified should we observe your apprentice having difficulties with a concept so that we can work together to additional support in targeted areas. Request Apprenticeship Pack(link to form or <mailto:info@pivot-point.edu.au> with "Send ma an apprenticeship pack!" In the email's subject line

