

Refund Policy

In the below table, cancellation refers to withdrawal of enrolment prior to commencement. Withdrawal or Course Transfer refers to termination or change of enrolment after the course commences. Any request for cancellation, withdrawal or course transfer must be submitted. The following refund policy applies:

Cancellation or withdrawal by the student

Enrolment Fee	Not refundable and not transferable in any circumstances unless the course is cancelled by the Academy
Cancellation of the course by student due to unsuccessful visa application (documentary evidence provided)	Full refund of all fees paid
Cancellation of the course by the student more than ten (10) weeks prior to Course Commencement	Full refund of all Tuition Fees and Equipment Fees. No refund of Enrolment fee.
Cancellation of the course by the student between six and ten (7-10) weeks prior to Course Commencement	75% refund of the Tuition Fees and Equipment Fees. No refund of Enrolment Fee*
Cancellation of the course by the student between four and six (4-6) weeks prior to Course Commencement	50% refund of the Tuition Fees and Equipment Fees. No refund of Enrolment Fee*
Cancellation of the course by the student less than four (4) weeks prior to any Course Commencement	No refund of Tuition Fees and Equipment Fees. No refund of Enrolment Fee*
Cancellation of the course by the student after the Course Commencement	No refund of Tuition Fees and Equipment Fees. No refund of Enrolment Fee*

*Application for refund of Tuition Fees can be made in writing under exceptional circumstances at the sole discretion of the management of Pivot Point Academy. Application for refund in these circumstances must be made in writing and must be accompanied by documentary evidence.

Cancellation or withdrawal by the student

Cancellation of the course by the Academy	Full refund of enrolment fee, tuition, equipment and OSHC fees paid
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**For more information on
academic performance, please
contact the Academy.**